

Red Barn Boarding Master Boarding Agreement

Date: _____ Owner's Name: _____

Address: _____ City: _____ State: ____ Zip Code: _____

Best Contact Number: _____ Email Address: _____

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1. **Services.** We agree to provide services to your pet as indicated on the Service Card that is completed at the time of check in. We agree to exercise reasonable judgment in providing services.
 2. **Payment for Services.** You agree to pay us for the services we provide to your pet during each visit at the rates established at the start of the visit. Prices are subject to change without notice and seasonal rates may apply. Charges begin at the time the pet is checked in. Boarding check in and check out times are 8 am-10 am and 4:30 pm-6 pm. No charge for pickup in the AM. Full Day Charge for PM Pickup. Payment is required in full at the time of check out. An additional charge will apply for a late check out Also, if you pick up your pet early, the full day rate charge will apply.
 3. **Reservations.** Reservations are accepted but not guaranteed without verifications required by Red Barn Boarding.
 4. **Deposits/Cancellations:** Deposits are required at the time you make your reservation. We will hold your reservation for 24 hours pending receipt of deposit. Deposits are refundable provided we receive notice of cancellation prior to 7 days before your arrival date.
 5. **Your Agent.** You must provide an adult, over the age of 18, as your Agent. Your Agent should be someone other than the primary Pet Owner. You agree that your Agent shall have your full and complete authority to make decisions, including those related to the health of your pet and the expenditure of funds, for or on behalf of you and your Pet.
 6. **Emergencies.** In an emergency or natural disaster, every effort will be made to contact you or your Agent to retrieve your pet. You agree that Red Barn Boarding at its sole discretion may transport to provide temporary housing and care for your pet if deemed necessary. You understand it may not be possible to safely evacuate your pet.
 7. **Check-In and Check-Out.** Check-In and Check-Out is Monday through Friday during Red Barn Boarding's business hours. Special arrangements must be made in advance to do otherwise. We may ask for proof of identification before releasing the pet to ensure we only release to the owner or designated agent.
 8. **Personal items.** Do not bring valuable or irreplaceable items. Red Barn Boarding is not responsible for lost or damaged items left with your pet.
 9. **Pet Health and Behavior.** We reserve the right to refuse service to a pet at check-in for any reason, without limit, if the pet is sick, injured, in pain, requires nursing duties or poses a risk to other pets and staff.
 - a. No pet can stay with us unless the pet is healthy and we have proof of vaccines from a licensed veterinarian that the pet has received all vaccination required by Red Barn Boarding.
 - b. If ticks or fleas are found on the pet, we will administer appropriate parasite removal treatment, and it is authorized by you in advance. There may be an additional charge for the product.
 - c. You represent that your pet has no illness injury or behavior problem (including aggressive or biting behavior) that has not been disclosed to us.
 - d. We may accept older pets and we may administer routine medications per instructions by your veterinarian for chronic conditions, but we are not equipped to care for an acute sickness, or care for aggressive or biting pets.
 - e. You represent that your pet has not been exposed to rabies, distemper, or parvovirus within 30 days prior to beginning its stay with us.
 - f. We cannot accept dogs that have been in community dog pounds or shelters for at least 10 days after the release of the pet from the pound or shelter.
 - g. If your pet was recently treated for infectious disease, we cannot accept your pet for at least 14 days after treatment was completed under the care of a licensed veterinarian. We may confirm with your veterinarian if necessary.
 - h. You acknowledge and agree that in the rare event your pet becomes ill or injured, or if your pet has a pre-existing condition which is aggravated by its stay, and requires professional attention we will attempt to notify you or your agent at the telephone numbers you provided on this form. If we cannot reach you or your agent, Red Barn Boarding, at its sole discretion, may seek the services of a veterinarian and/or administer medicine or give other necessary attention to your pet, and you authorize us to provide any such service at your additional expense. In cases that we believe are critical or life threatening, we may take your pet to the veterinarian first before trying to contact you. If you refuse medical treatment for your pet, Red Barn Boarding at its sole discretion will do what is necessary to make your pet comfortable until picked up by you or your agent, and you authorize us to provide any such service at your additional expense. If we cannot reach you or your agent, we will make healthcare decisions for your pet based on the recommendations of available professionals.
 - i. In the unfortunate event that your pet passes away while under the care of Red Barn Boarding, we will hold your pet until you or your agent are able to come pick your pet up. Also, at your expense we can have cremation arrangements made.
 10. **Contact with Other Pets.** While in our care, your pets will not commingle or play with other pets. We do not offer group play sessions - all playtime is with our staff or individual. We will allow pets from the same household to play together, per instructions.

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- a. You acknowledge and agree, that in the unlikely event your pet is injured while being exercised or walked, you release Red Barn Boarding and its agents from all liability for such injury.
 - b. If your pet or any person, you will be solely responsible for any injury to the other pet(s) or person(s) as well as your own pet, and you release Red Boarding Boarding's and its agents from any liability for such injury.
11. **Communicable diseases.** Although all pets coming into the kennel are required to be vaccinated, it is still possible for your pet to become ill. You understand that this is a risk and agree to not hold Red Barn Boarding liable for any expense related to illness suffered by your during or after its stay, including but not limited to: tracheobronchitis (canine cough) or H3N8 and H3N2 (canine influenza).
12. **Pets not picked up on Departure Date.** If you or your Agent do not pick up your pet at the agreed upon date and time, you hereby authorize us to continue to provide the services as set forth in the Agreement at your expense. If Red Barn Boarding, at its sole discretion determines an extension of services is required, full payment may be required before services are further rendered. Notwithstanding the forgoing, if your pet is deemed abandoned under local, state, or federal laws or regulation, or in Red Barn Boarding's discretion as permitted by law, we will follow the Abandoned Pet Procedure.
13. **Abandoned Pet Procedure.** Unless otherwise required by applicable law, if you fail to pick up your Pet by the designated time:
- a. All services will stop, apart from medication administration necessary to ensure Pet health and safety and basic boarding services (food, water, relief time and shelter).
 - b. We will attempt to contact you by telephone and/or in writing using the information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, your Pet will be deemed to be abandoned and that we will deliver the Pet to a third party adoption partner, Animal Control or other similar government agency. You understand that you may lose ownership of your Pet under these circumstances. If you fail to pick-up your Pet for any reason, YOU RELEASE Red Barn Boarding FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.
 - c. You shall remain liable to us for all unpaid Charges, including without limit the court costs and reasonable attorneys' fees incurred in the collection of the Charges.
14. **Sole Ownership.** You represent to us that you are the owner(s) of the Pet(s) and that you are fully authorized to enter into this Agreement. All of the information about you and your pet(s) in this Agreement is true, accurate and complete. In a custody dispute, we will require proof of ownership, a written property settlement agreement or court decree.
- a. You agree to indemnify and hold us harmless, from and against all loss, damage or expense, including attorneys' fees, resulting from misrepresentations by you or your representatives or resulting from your Pet's stay including, fees, resulting from misrepresentations by you or your representatives or resulting from your Pet's stay including, without limitation, any person claiming to be the owner of your Pet and any person claiming damage or injury by your Pet.
15. **Miscellaneous Provisions.** This written Agreement constitutes our entire and only agreement and there are no oral agreements or understandings except as provided for in this Agreement.
- a. This Agreement shall bind us and our assigns and you and your heirs and assigns.
 - b. The law that applies to the Agreement is the law of the state or province and municipality where your Pet is to stay shall have exclusive jurisdiction.
 - c. We may take a photo of your pet while your pet is receiving our Services or in our care ("Photo"). You hereby grant Us the perpetual, irrevocable, royalty-free right and license to publish, distribute, adapt, modify, or otherwise use the Photo, or any portion thereof, in any manner for any commercial or non-commercial purpose without your notice, review or approval.
16. **Definitions.** The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, means as follows: "We," "Us," "Kennel" means Red Barn Boarding "You: and "your" shall mean the Pet owner(s) signing this Agreement. "Pet" or "your pet" shall mean the dog(s) and cat(s) staying at the Kennel and shall refer to the Pet(s) designated by the Owner in this Agreement.

You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.

Owner's Signature: _____ **Date:** _____

Agents* who can act on your behalf for all purposes under this Agreement

Agent 1 Name: _____ **Best Contact Number:** _____ **Relationship to Owner:** _____

Agent 2 Name: _____ **Best Contact Number:** _____ **Relationship to Owner:** _____